

From: Fern Egurin
To: Microsoft ATR
Date: 1/27/02 4:45pm
Subject: Microsoft Settlement

January 27, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530

Dear Mr. Ashcroft:

I am a retired schoolteacher who uses Netscape software, and I fully support Microsoft in the antitrust case brought against it by the U.S. Government. I have never been restricted in what type of software I should use, nor have I been restricted in what type of computer to use.

This case will enhance growth for competitors in several ways: Microsoft has agreed not to retaliate against software or hardware developers who develop or promote software that competes with Windows. In addition, Microsoft has agreed to license its Windows operating system products to the 20 largest computer makers on identical terms and conditions, including price.

If a general consensus was taken regarding this case, I believe most would agree that Microsoft's business practices were fair and above board. People are concerned with two issues when comes to the IT industry...service and price. Please accept the proposed settlement so that Microsoft and consumers can put this issue behind them.

Sincerely,

Fern Egurin
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